

# What it takes to become a CFO of a top-performing tech company

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# What's the path to becoming a CFO? And how do you become a great CFO?

That's a tricky question to answer, especially given that no other position in the C-suite has changed so much in recent years as that of the Chief Financial Officer.

Especially in tech, the CFO role has needed to adapt to a rapidly shifting macroeconomic environment. After years of easy capital capped off by a "pandemic bubble," the tech sector experienced a dramatic turn in 2021.

Inflation, higher interest rates, and fears of a recession immediately hit tech companies' profits and share prices. The growth-at-all-costs mindset transformed into one of streamlining efficiency.

While the economy has rebounded, it's still an uncompromising market where businesses are expected to achieve and maintain sustainable, cashpositive growth.

In this challenging new reality, there is a crop of stellar tech companies, led by savvy and seasoned leaders, that have managed to succeed.

We took a closer look at the CFOs of the 100 bestperforming medium to large publicly traded tech companies of 2023 and asked:

What's their background? What was their path to becoming CFO? Is there anything that we can learn from them? Here's what we found about the financial leaders that have played a major role in propelling their businesses toward success.

## **Key highlights about the CFOs of the 100 top-performing tech companies**

- 30% are first-time CFOs
- They had an average of **27 years** of experience before attaining their current role
- Nearly 50% have a background as controller or accountant
- 22% have a CPA
- They had an average of 18 years of experience before attaining their first-ever CFO role
- 71% were externally hired into their current role
- 21% have investment banking experience
- 27% are women, <u>compared to</u> 19% in all Fortune and S&P 500 companies
- **66**% have an MBA, <u>compared to</u> **54**% in all Fortune and S&P 500 companies
- Of those with MBAs, 37% earned it from an M7 school
- 36% of all the CFOs come from 4 major financial institutions:
  - 13% worked at PwC
  - 10% worked at EY
  - 8% worked at Morgan Stanley
  - 5% worked at JP Morgan

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#### The best-performing CFOs' first steps as CFOs

Ambitious finance professionals often wonder: how long does it take to become CFO for the first time? Are there any shortcuts to the financial C-suite? What experience or qualifications can increase your likelihood or ease the path?

#### Here's what we found based on the CFOs we analyzed:

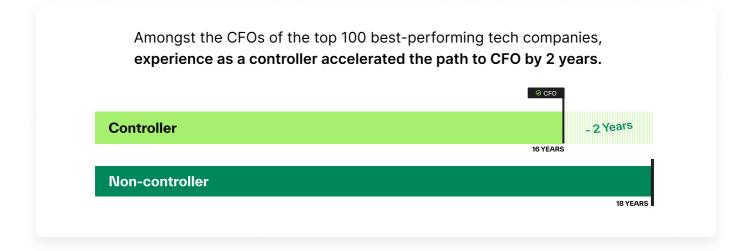
- CFOs in the list were on average 39 years old when they attained their first-ever CFO role, at which point they had 18 years of experience
- 63% were hired externally into their first-ever CFO role
- Internally-promoted CFOs spent an average of 5 years at their company before attaining their CFO roles
- Controller is the second most popular breakthrough role to becoming CFO after VP Finance
- Being a controller accelerated the path to CFO by 2 years
- · Having accounting experience increased the probability of internal promotion by 20% compared to external promotion

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#### Focus on getting the best experience possible versus chasing dollars.

Specifically, try to find great finance leaders and find a way to get a job working under them. The sooner you understand the true impact a worldclass finance team can have on a business, the better. If you have never experienced this, you will never truly understand where you need to drive the finance team later in your career. When you get the job, volunteer for as many projects as possible. Build relationships with every department and with people throughout the organization. Later in your career, providing advice on marketing, sales, or operations will have more meaning if you have personal experience you can relate to. Ultimately, you will be making much more impactful decisions and recommendations."

- Steven Taylor, CFO of Private Hospital and Aged Care Facility



#### **Our take:**

It should come as no surprise that becoming a CFO takes time and experience. The individuals on our list became CFOs for the first time mid-way through their careers with nearly twenty years of experience under their belt.

While there are no easy or clear shortcuts, our analysis shows that having a background as an accountant or controller did accelerate the path amongst the professionals on our list.

Those with experience as a controller became CFO on average two years earlier than those without - that's 11% faster.

In addition, having accounting experience gave the CFOs on our list a leg up in terms of being internally promoted.

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## The path to becoming CFO at a top-performing public company

It's one thing to become a CFO; it's another thing to become a CFO of a top-performing publicly traded tech company. We took a closer look at the CFOs on the list to see what insights we could glean.

#### Here's what we found based on the CFOs we analyzed:

- CFOs in the list are on average 59 years old and had 27 years of experience before attaining their current role
- 70% of these CFOs have held a CFO title before and 30% are first-time CFOs
- 71% of these CFOs were externally hired into their current role

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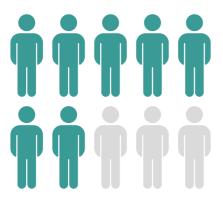
## I firmly believe every CFO should do a tour of duty in operations elsewhere in the org.

Not only does it help you better understand what a company sells, and the hurdles you jump over when building and selling something, but more importantly it forces you to develop empathy for people in other roles. Selling stuff is hard. Developing a product that didn't exist before is hard. A lot of that can get lost when you just look at historical results on a spreadsheet."

– CJ Gustafson, CFO at PartsTech and writer of popular finance newsletter Mostly Metrics

71%

of the CFOs at the 100 best performing publicly traded tech companies were **externally hired** into their position



#### Our take:

The CFOs we analyzed are in the later stages of their career, with dozens of years of experience. This means, unsurprisingly, that the CFOs at the helm of the best-performing publicly traded tech companies are seasoned leaders, and there's simply no substitute for experience.

What is possibly surprising is that having prior experience as a CFO is not a prerequisite. Nearly one in three of the executives on this list are first-timers, having transitioned from various finance leadership roles ranging from accounting to investor relations.

Finally, this data shows that lateral career moves and cross-company experience matter. Most of these CFOs were hired externally into their current role, meaning they have a breadth of diverse experience, have seen how different companies operate, and usually have professional experience across multiple industries and scenarios.

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#### Professional backgrounds of top-performing CFOs

Accounting or FP&A? Management consulting or investment banking? These are just some of the dichotomies often debated when considering the best path to becoming a CFO.

#### Here's what we found among the CFOs we analyzed:

- Nearly 50% have a background as controller or accountant
- 22% worked in an FP&A role
- 22% have a CPA
- 27% of included CFOs have public accounting experience
- 21% of included CFOs had investment banking experience
- 9% of the CFOs had management consulting experience
- 36% of all CFOs come from 4 major financial institutions
  - 13% worked at PwC
  - 10% worked at EY
  - 8% worked at Morgan Stanley
  - 5% worked at JP Morgan

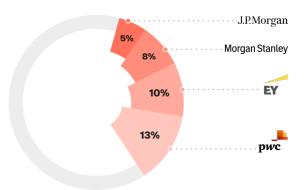
#### Everyone should have the finance skills. It's the secondary skills that separate you.

Focus on which of those gives you energy and become great at that. I challenge young accountants to focus on seeking out career opportunities that interest them and then work on their communication skills. Specifically, how do you communicate financial data to nonfinancial people within and outside an organization? There is no one path to the CFO seat, but more and more untraditional paths are finding their way into that seat. Don't be afraid to explore and take the 'long road."

- Kurtis Hanni, CFO at Cowan Group Engineering and writer of the popular finance newsletter Frameworks & Finance

36%

of the CFOs of the topperforming tech companies come from 4 major financial instutions



#### **Our take:**

These CFOs come from a wide variety of financial backgrounds. Investment banking is nearly as common as public accounting, just as many of the CFOs have experience in FP&A as those who have a CPA, and having experience as a controller or accountant - once considered an absolute prerequisite for the CFO role - is evenly split 50-50.

Bottom line? There's no single professional path to becoming a CFO of a top-performing company.

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#### **Educational background** & gender

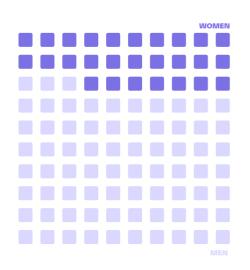
Finally, we analyzed the undergraduate and graduate backgrounds of the CFOs at these top-performing public tech companies as well as noted their gender.

#### Here's what we found based on the CFOs we analyzed:

- 27% are women, compared to 19% in all Fortune and S&P 500 companies
- 40% attended a top 25 US News & World Report school for their undergraduate degree
- 52% attended a public university for their undergraduate degree
- 11% attended an Ivy League university for their undergraduate degree
  - Of the Ivy League undergraduate alumni, over half attended the University of Pennsylvania
- 66% of included CFOs had an MBA and of those, 37% earned it from an M7 school

27%

of CFOs in the 100 top-performing tech companies are women, compared to 19% in all Fortune and S&P 500 companies





#### If you are starting out in finance, you must be detail-oriented.

Attention to detail is both art and science. You pick up the science early on and the art as you gain experience. Whether an analyst or CFO, details always matter. Technical skills are important early on but then you must transition to the communication phase. Distilling numbers into financial performance and then into a financial story that all in the organization can understand.

- Ben Murray, former CFO and founder of The SaaS CFO and the SaaS academy

#### Our take:

In a world where non-formal education is becoming more important than ever for finance leaders, it appears that earning an MBA from a top program still matters and makes a difference for those reaching the highest ranks of topperforming public companies.

And while the CFO remains a largely maledominated role, more than 1 in 4 of the CFOs in this group are women - that's 42% more than in all Fortune and S&P 500 companies, where less than 1 in 5 are women.



"It's been interesting to see a trend back towards CFOs from a controlling background over the last couple of years.

Boards tend to 'flee for safety' in tougher times. But fundamentally, there are more paths than ever to CFO, which is a good thing. For my first ever job, I was an entertainer at a children's play center, where I had to dress in a dinosaur costume. So if I can make it to the CFO chair, anyone can."

- Secret CFO, creator of the popular newsletter CFO Secrets

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## There's no singular path to becoming a great CFO, but they all have something in common

The path to CFO excellence in the tech world seems to be less about ticking specific boxes and more about embracing a multifaceted approach to leadership.

The leaders we analyzed have a mosaic of experiences, roles, and educational paths that brought them to where they are today, and if there's one commonality, it's that you need a background spanning different positions and sectors and a diverse skill set to succeed in today's financial market.

The best financial leaders are the ones who have both intimate knowledge of how balance sheets come together and the ability to see the bigger picture and be a high-level, strategic thinker.

It's not easy to achieve this balance, and now more than ever, CFOs need to leverage the right technology so that they can have clean books and crystal-clear visibility into their financial data and make strategic, informed decisions with agility and ease.

Today's market demands a CFO who's not just all-weather but thrives in the storm, and that means being adaptable, diverse in experience, strategic in thinking, and savvy in leveraging the CFO tech stack.

#### Methodology

We compiled a comprehensive list of medium to large (market cap \$2 billion - \$200 billion) publicly traded tech companies and analyzed their revenue growth, EBITDA growth, and market performance in 2023.

These are the 100 top-performing companies:

1. DocuSign	21. CrowdStrike	41. HubSpot	61. Robinhood	81. Paylocity
2. SMA Solar	22. MicroStrategy	42. WiseTech Global	62. Open Text	82. Alkami Technology
3. Array Technologies	23. Zscaler	43. Wix	63. Remitly	83. Smartsheet
4. Getty Images	24. monday.com	44. Paycor	64. DoubleVerify	84. Splunk
5. Squarespace	25. Ceridian HCM	45. Shift4 Payments	65. Unity Software	85. Parsons Corporation
6. Marathon Digital	26. Shopify	46. Guidewire	66. Intapp	86. AvidXchange
7. Vertiv	27. Workday	47. C3.ai	67. Asana	87. Intuit
8. Palo Alto Networks	28. Nutanix	48. UiPath	68. ePlus	88. Fortinet
9. Affirm	29. Celestica	49. SentinelOne	69. Upwork	89. Lightspeed Commerce
10. Super Micro Computer	30. Itron	50. LiveRamp	70. Dynatrace	90. Flywire
11. Applovin	31. ServiceNow	51. DigitalOcean	71. Varonis	91. Allegro Microsystems
12. Trade Desk	32. MongoDB	52. Manhattan Associates	72. Aixtron	92. AspenTech
13. Global Business Travel Group	33. Cloudflare	53. FICO	73. Qualys	93. Entegris
14. Duolingo	34. Xero	54. Constellation Software	74. Take-Two Interactive Software	94. Gen Digital
15. Samsara	35. Fastly	55. Braze	75. EngageSmart	95. Hubbell
16. First Solar	36. Palantir	56. Vertex	76. Rexel	96. Informatica
17. Five9	37. AppFolio	57. Spotify	77. GitLab	97. Rambus
18. Paymentus	38. Rapid7	58. Twilio	78. Freshworks	98. Synopys
19. Block	39. Grab	59. Clear Secure	79. CyberArk	99. Yelp
20. lonq	40. Altair Engineering	60. InterDigital	80. Procore Technologies	100. Okta

We then examined the backgrounds of the CFOs of these companies, including professional background, experience, education, and demographics using publicly available sources.